

Interactive Technologies Limited Factory Warranty

Interactive Technologies, Inc. ("Interactive") warrants this Product (including any accessories) against defects in material or workmanship under normal use and service for a period of 2 years from the date of purchase to the original owner when purchased from an authorized Interactive dealer. Proof of purchase may be required to obtain warranty coverage.

This warranty provides only the benefits specified and does not cover defects or repairs needed as a result of acts beyond the control of Interactive including but not limited to: abuse, damage by accident/negligence, modification, alteration, improper use, unauthorized servicing, tampering, or failure to operate in accordance with the procedures outlined in the owner's manual; nor for acts of God such as flooding, lightning, tornadoes, etc.

If your Interactive product requires service during the warranty period, Interactive will repair or replace, at its option, defective materials provided you have identified yourself as the original owner of the product to Interactive or any authorized Interactive dealer. Transportation charges to and from an authorized dealer or the Interactive factory for repair shall be the responsibility of the owner.

All products returned to Interactive must have factory authorization prior to shipping.

INTERACTIVE'S LIABILITY FOR ANY DEFECTIVE PRODUCT IS LIMITED TO REPAIR OR REPLACEMENT OF THE PRODUCT, AT OUR OPTION. IF WE ELECT TO REPLACE THE PRODUCT, THE REPLACEMENT MAY BE A RECONDITIONED UNIT. INTERACTIVE SHALL NOT BE LIABLE FOR DAMAGES BASED ON INCONVENIENCE, LOSS OF USE, DAMAGE TO ANY OTHER EQUIPMENT, OR OTHER ITEMS AT THE SITE OF USE, OR ANY OTHER DAMAGES WHETHER INCIDENTAL, CONSEQUENTIAL, OR OTHERWISE. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS AND/OR DO NOT ALLOW THE EXCLUSION OR LIMITATION OR INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

This Warranty applies to the following Product Families and associated Accessories:

CueServer™, CueServer 2™, CueStation Insite™, CueStation Mystique™, CueStation Ultra™, CueTouch™, IT-DMX Interfaces, MicroTech DMX™, RadioDMX™, SceneStation™, and Sidewinder DMX™.